

# AB Connect Services Packages: Standard Edition

Certica Solutions provides technical, consultative and solutioning services to assist the transition for clients to the AB Connect™ system for all learning standard, metadata, and alignment needs.

PROVISIONING & BASIC TRAINING		PRICING
<b>PROVISIONING SERVICES</b>	Provisioning and Basic Training: <ul style="list-style-type: none"> <li>AB Connect provisioning including account setup and license configuration</li> <li>Initial training including environment setup and available AB Connect documentation and resources</li> <li>Standards management training</li> </ul> <p><i>* This is a required service if the AB Connect Start-Up package is not purchased.</i></p>	\$1,250 <b>ONE-TIME FEE</b>

START-UP SERVICE PACKAGE		PRICING
<b>START-UP SERVICE PACKAGE</b>  <b>For New and Existing Clients</b>	<p>The AB Connect Standard Edition Start-Up Service is delivered as a managed service over six (6) months, and includes the following:</p> <p>Provisioning and Basic Training:</p> <ul style="list-style-type: none"> <li>AB Connect provisioning including account setup and license configuration</li> <li>Initial training including environment setup and available AB Connect documentation and resources</li> <li>Standards management training</li> </ul> <p>Technical Consultation: Through a series of virtual sessions during the 8-week Start-Up phase, Certica Consultants will:</p> <ul style="list-style-type: none"> <li>Provide technical consultation – as needed – to assist with learning the AB Connect API, designing the integration of the client’s systems with AB Connect and answering implementation questions. Session topics may include: AB Connect data model, use case discussions and integration design discussions</li> <li>Review agreed use cases and map out API interactions to support the use cases. Certica will deliver sample API calls with an explanation of how they can be used to support the use cases</li> <li>Review the client’s technical integration design and make recommendations to ensure the smoothest and most efficient integration</li> </ul> <p>Best Practices: Through a series of virtual sessions during the 8-week Start-Up phase, Certica Consultants will share best practices, and where appropriate will propose additional services that may assist in successful AB Connect implementation.</p> <p><i>Notes:</i></p> <ul style="list-style-type: none"> <li><i>Start Date and timeline of the 6-month “service period” will be mutually determined working with Certica as part of project kick-off.</i></li> <li><i>The established “service period” must begin within 90 days and completed within 12 months of receipt of order.</i></li> <li><i>Services delivered after the end of the established “service period” are subject to standard terms and rates.</i></li> </ul>	\$3,500  <b>6-month MANAGED SERVICE</b>



## AB Connect Services Packages: Standard Edition

APPLICATION SUPPORT SERVICES		PRICING
<b>ANNUAL APPLICATION SUPPORT PACKAGE</b>	<p>Annual Application Support Services for AB Connect includes the following:</p> <ul style="list-style-type: none"> <li>A dedicated AB Customer Success Manager who will gain an understanding of the client’s business needs and provide both proactive and reactive support</li> <li>Consultation with AB Experts: <ul style="list-style-type: none"> <li>Responses to “how-to” questions (by email and phone)</li> <li>Best practices (by email and phone)</li> </ul> </li> <li>Refresher training, as needed, in the following areas <ul style="list-style-type: none"> <li>AB Alignment training</li> <li>AB Connect Admin project and reporting training</li> <li>Standards management training</li> </ul> </li> </ul>	\$5,900 PER YEAR
<b>APPLICATION SUPPORT (Hourly)</b>	<p>Application Support Hours for AB Connect includes a block of 10 remote consulting hours which allows access to AB Experts for ‘how to’ assistance, best practices, and refresher training.</p> <p><i>* Hours must be used within 12 months of order.</i></p> <p><i>* This is required if the AB Connect Application Support package is not purchased.</i></p>	\$1,750
<b>APPLICATION SUPPORT (Onsite)</b>	<p>Onsite Application Support for AB Connect includes an onsite consultation with an AB Expert for ‘how to’ assistance, best practices, and refresher training.</p>	\$1,400 PER DAY (+travel and living expenses)

AB CONNECT ADVANCED SERVICES		PRICING
<b>STANDARDS MANAGEMENT CONSULTING SERVICES</b>	<ul style="list-style-type: none"> <li>Provide a deeper level consultation on the intended use of each of the AB standards documents and corresponding lifecycle (adopted, implemented, assessed, obsolete).</li> <li>Deliver a documented table of: state /standards document / year / subject / grade</li> <li>Standards Management Consulting is a time &amp; materials service and quote is dependent on number of states and number of subjects</li> </ul>	CUSTOM QUOTE
<b>STANDARDS MIGRATION</b>	<ul style="list-style-type: none"> <li>Provide expertise to assist with the migration of previously aligned standards into AB Connect.</li> <li>Standards Migration is a time &amp; materials service and quote is dependent on how many alignments (state/subject) exist</li> </ul>	CUSTOM QUOTE